

# Roadmap to Financial Assistance

---

I have concerns or questions about money. Where can I go?

You're not the only one with that question. In Leidschendam-Noord, many residents have financial concerns or questions for various reasons. It can sometimes be challenging to know who can help you. That's why we've created an overview so you know where you can ask your questions, and with whom!

---

## **Help! I need immediate assistance**

If you need help very quickly, you can contact the Kredietbank.

Examples of situations you might face:

- You received a notice that you will be evicted
- You received mail from a bailiff or collection agency
- Your income is under seized
- You received an enforcement order
- Your gas or electricity has been shut off

## **Kredietbank Contact Information**

Open: Monday through Friday from 9:00 AM to 5:00 PM

Phone number: (070) 300 88 34

Email: [leidschendam-voorborg@kbnl.nl](mailto:leidschendam-voorborg@kbnl.nl)

Website: [www.kredietbanknederland.nl](http://www.kredietbanknederland.nl)

---

## **I have a question about money and need assistance soon**

If it's less urgent, you can contact the Social Service Point.

Examples of situations you might face:

- You have debts
- You cannot pay your bills
- You are stressed due to insufficient funds
- You have difficulty making ends meet
- You don't know how to fill out forms, for example, to apply for benefits, subsidies, or the Ooievaarspas

- You need a lawyer

### **Social Service Point Contact Information**

Open: Monday from 9:00 AM to 12:00 PM Library aan de Vliet, Fluitpolderplein 5, Leidschendam

Phone number: (070) 205 70 00

Email: [info@sociaalservicepunt.nl](mailto:info@sociaalservicepunt.nl)

Website: [www.sociaalservicepunt.nl](http://www.sociaalservicepunt.nl)

---

### **I'm young and need help**

If you're between 12 and 27 years old and have various questions, reach out to the Jongerenadviespunt (Youth Advisory Point) also known as JAP.

Examples of situations you might face:

- You're almost 18 and don't know what to arrange
- You can't pay bills
- You have other questions about your life

### **Youth Advisory Point (JAP) Contact Information**

Email: [jap@senw-lv.nl](mailto:jap@senw-lv.nl)

WhatsApp: 06 280 577 03

---

### **I'm young, have debts, and can't resolve them on my own**

If you're between 18 and 27 years old and need help resolving debts because you can't manage it yourself, contact the Youth Perspective Fund.

### **Jongeren Perspectief Fonds (Youth Perspective Fund) Contact Information**

Email: [jpf@lv.nl](mailto:jpf@lv.nl)

WhatsApp: 06 143 261 65